



**Additional Agreements and Terms and Conditions**

**In addition to our General Terms and Conditions following below, we agree on the following:**

All services and rates offered are offered upon availability and request. In case our availability does not allow the reception of a group to agreed conditions we may suggest a differing price or date.

You will receive an individual offer per request. The conditions mentioned in the offer always overrule the general agreement.

**Rates:**

The rates offered are non-commissionable and apply for touristic groups of minimum 15 full-paying adults and when booking a minimum of 10 rooms per night. If less than 10 rooms per night are actually booked, the hotel will need to agree to this and reserves the right to recalculate the rates respectively.

Rates may not be published or passed on to end clients or intermediaries / agents without the addition of further services (i.e. transportation, entrance fees etc).

The transmission of allotments or rates to bed banks is prohibited. The transmission of allotments to intermediaries other than (bus-) group travel agencies requires the approval of the hotel / the sales manager.

**Promotion:**

Before publishing hotel descriptions, pictures or further hotel information, the hotel is to be provided with a proof copy for approval.

**Deposit:**

Two weeks prior to arrival a deposit of 80% of the contracted services is to be paid. A pro forma invoice will be sent to you in due time.

If the deposit is not paid the hotel reserves the right to cancel the reservation.



### Cancellation Policy

According to the number of rooms originally reserved the following cancellation rules apply:

Cancellation Policy for full cancellations as well as reductions of the original allotment

Percentage of (remaining) allotment (latest booking status) cancellable free of charge according to the time prior to arrival. Percentages count per day of stay, entire days cannot be cancelled free of charge later than the free of charge cancellation date for the entire allotment.

Group Size	100 %	25 %	10 %	1 room
10- 29 rooms / day	up to 8 weeks	up to 3 weeks	up to 2 weeks	up to 2 days
30-49 rooms / day	up to 3 months	up to 4 weeks	up to 2 weeks	up to 2 days
50- 79 rooms / day	up to 4 months	up to 8 weeks	up to 4 weeks	up to 2 days
80-99 rooms / day	up to 6 months	up to 12 weeks	up to 4 weeks	up to 2 days

Further cancellations, no shows and early departures will be charged worth 90% of the agreed brutto prices for all booked nights.

Cancellations, amendments and modifications always require written form.

### Place of performance and payment and place of jurisdiction

Place of performance and payment place of jurisdiction shall be the hotel's official place of business; German law applies.

#### **Victor's Residenz-Hotel Saarbrücken**

Deuschmühlental 19  
66117 Saarbrücken

Account details for payments:  
Sparkasse Saarbrücken  
IBAN DE67 5905 0101 0000 6010 88  
BIC SAKSDE55XXX

#### **Best Western Victor's Residenz-Hotel Rodenhof**

Kálmánstraße 47-51  
66113 Saarbrücken

Account details for payments:  
Sparkasse Saarbrücken  
IBAN DE64 5905 0101 0000 6793 24  
BIC SAKSDE55XXX





**Victor's Residenz-Hotel Saarlouis**  
Bahnhofsallee 4  
66740 Saarlouis

Account details for payments:  
Kreissparkasse Saarlouis  
IBAN DE13 5935 0110 0370 0679 85  
BIC KRSADE55XXX

**Terms and Conditions**

Victor's Residenz Hotels GmbHs General Terms and Conditions apply and are available here:  
<https://www.victors.de/en/legal/general-terms-and-conditions>. You can also find them attached.

23.4.21. K. Lefebre

Victor's Residenz-Hotels  
Kathrin Lefebre  
Sales Manager Saarland

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FTLP – Land of Memory